



Manage My Health changes.

The well-publicized national workforce issues in the healthcare sector have forced us to review how we can best ensure maximum staffing for our core clinical activities. Accordingly, we are pausing the ability for patients to initiate contact with our clinicians directly via Manage My Health. This will ensure our clinicians can use their time most efficiently on frontline services.

Our clinicians will still be able to email you information/advice in regard to investigations or follow up activities from consultations, and you will be able to respond to those communications. We appreciate that this will cause frustration for some patients and we will review how we reimplement direct communication once the seasonal demand is over if necessary.

This will commence on the 1st August 2022 and will be reviewed monthly.

If you need to see your clinician please contact the centre, or book via Manage my Health. Please do not email the Silverstream Administration inbox for appointments or for doctor contact as they may not be actioned for up to 48 hours

Reminder: If you are experiencing any serious symptoms such as chest pain please contact the centre directly on 045277376 or dial 111.